

Home Care Fees & Charges

Effective September 2024

Administration Fees (ex GST)

| | Level 1 | Level 2 | Level 3 | Level 4 |
|--|---------|----------|----------|----------|
| Package Management (per fortnight) | \$44.50 | \$76.70 | \$198.00 | \$345.90 |
| Case Management (per fortnight) | \$67.40 | \$124.98 | \$265.24 | \$379.99 |
| Basic Care Fee | \$0 | \$0 | \$0 | \$0 |

Service Fees – per hour (ex GST)

| | Standard 8am–6pm | Non-standard 6pm–8am | Saturday | Sunday | Public Holiday |
|----------------------------|---------------------|-------------------------|----------|----------|----------------|
| Personal Care | \$80.70 | \$92.25 | \$112.20 | \$144.40 | \$175.70 |
| Domestic Assistance | \$80.70 | \$92.25 | \$112.20 | \$144.40 | \$175.70 |
| Social Support | \$80.70 | \$92.25 | \$112.20 | \$144.40 | \$175.70 |
| In-Home Respite | \$80.70 | \$92.25 | \$112.20 | \$144.40 | \$175.70 |
| Nursing | \$140.20 | \$154.95 | \$193.70 | \$249.00 | \$304.50 |

Third Party/ Subcontracted Services

Services provided outside of Respect’s network will be charged as per the quote received from the third party.

Service Fees – per 30 minutes (ex GST)

| | Standard 8am–6pm | Non-standard 6pm–8am | Saturday | Sunday | Public Holiday |
|----------------------|---------------------|-------------------------|----------|----------|----------------|
| Personal Care | \$63.95 | \$72.90 | \$88.65 | \$114.10 | \$138.80 |
| Nursing | \$110.75 | \$122.45 | \$153.10 | \$196.70 | \$240.55 |

Other Fees – per hour (ex GST)

Cancellation Fees: No charge if more than 24 hours’ notice, however, if less than 24 hours’ notice is provided a cancellation fee will be applied equivalent to the scheduled service.

Transportation Fees: Where transport is part of the service, this is charged at \$1.45 per kilometre.

Kilometre for remote locations: Kilometres may be charged for if staff are required to travel to remote areas. Any associated remote kilometre charges will be agreed upon contract signing.