

Your Home Care Provider Comparison Checklist



This checklist aims to aid your decision-making process in selecting the most suitable home care provider for you or a loved one. You can use it to shortlisted providers as it serves as a useful tool for comparison and evaluating their compatibility with your individual needs. Choosing Respect as your provider guarantees access to all the benefits listed below.

Quality & Consistency of Care	Respect	Provider 1	Provider 2	Provider 3
Customised person-centred approach designed to suit my situation and needs	✓			
Continuity of care as my needs change	✓			
Reliable and consistent carers i.e. dependable support by familiar faces on each visit	✓			
Bi-annual/regular care plan reviews to ensure if an upgraded package is needed with my changing needs	✓			
Home Care Services Provided	Respect	Provider 1	Provider 2	Provider 3
Nursing available (skin assessments, wound care, chronic disease management, medication, injections)	✓			
Allied health services available (e.g. podiatry, physiotherapy, occupational therapy, falls prevention, exercise programs)	✓			
Independence at home (e.g. domestic assistance, house cleaning, meal and food prep, transportation, shopping)	✓			
Care Management	Respect	Provider 1	Provider 2	Provider 3
Individualised care management for every care recipient	✓			
Direct access to a dedicated Care Manager (skip the hassle of call-centre wait times)	✓			
Home Care Provider	Respect	Provider 1	Provider 2	Provider 3
Not-for-Profit organisation with 100+ years of aged care service	✓			
Government-approved and compliant with the Home Care Standards established by the Australian Aged Care Quality Agency (AACQA)	✓			
No-obligation, free help available with expert Care Advisors to navigate the My Aged Care system	✓			
Fast-track 'set up and running' times for new clients < 24 hours	✓			
Fees	Respect	Provider 1	Provider 2	Provider 3
Priced lower than average of the 25 largest providers in Australia	✓			
No basic daily fees	✓			
No entry, exit or set-up fees	✓			
Transparent fee structure i.e. no hidden fees	✓			
Staff training & checks	Respect	Provider 1	Provider 2	Provider 3
Qualified Personal Care Workers	✓			
All staff have obtained a national police clearance	✓			