

Welcome to
Wattleglen



respect



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28 Surkitt Boulevard, Sale VIC 3850
(03) 5149 3121

A new and contemporary residential aged care home, Wattleglen provides exceptional care and support within a peaceful and welcoming community environment, with the convenience of being close to neighbouring towns and the Princes Highway.

At Wattleglen we take pride in providing individual, tailored support to each resident by qualified, experienced staff, available 24 hours, seven days a week.

Everything you need to feel at home

At Wattleglen we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence. With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Wattleglen go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

A place to call home

Spread across five separate 'small home' areas, each with their own lounge and small dining options. Relax in our on-site cafe, explore our library, and get a makeover or keep your current style looking sharp with our on-site salon.

The well-designed grid like layout ensures every one of the large and well-appointed rooms boasts a spacious private ensuite and access

to beautifully cared for gardens or courtyards.

Backing onto an expansive, leafy reserve, Wattleglen offers a peaceful rural outlook whilst also boasting a convenient position just minutes from the town centre.

Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and dementia. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured, knowing there is always support when you need it.

Comprehensive care

All of our residents at Wattleglen have access to frequent visits from specialist providers including physiotherapists, podiatrists, optometrists, hearing specialists and dietitians.

Our dedicated team of social care coordinators curate entertainment, events, activities, and therapies designed to inspire interest, and participation and to promote better health and wellbeing.

Healthy and well-balanced meals

Our chefs provide delicious and nutritious meals using only the freshest of ingredients, prepared daily on-site. Our residents enjoy a wide variety of food with a seasonally rotating menu, with daily fare including three main meals and three snacks. We also accommodate all special dietary requirements.

A sense of community

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Wattle Glen, we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build genuine friendships.

Becoming a resident at Wattle Glen does not mean severing ties with your existing lifestyle. Maintaining community involvement is something that we support and is a big part of the life here. We encourage our residents to be as actively involved as they wish to be whilst everyone's personal space is respected.

Staying connected

Friends and family can visit at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

Our history

Despite only opening in 2017, Wattle Glen already has a proud connection with the Sale community, which it continues to grow today. Originally developed by Royal Freemasons to provide a sustainable aged care service to locals in need, the home stands – just minutes from the town's centre – as a peaceful, warm, and welcoming home for so many.

Royal Freemasons opened the state-of-the-art residential aged care home in Surkitt Boulevard, Sale, in August 2017.

Known as 'Royal Freemasons Sale', the home was built to help address the growing need for quality aged care and accommodation in the local community and surrounding district.

Upon opening, the home in Sale provided the community 144 private rooms, catering for both couples and singles in need of care, as well as a dedicated Memory Support service for those living with dementia and other memory-related conditions.

In February 2024, Wattle Glen joined Respect and its growing network of homes across the country. Its merger coincided with another Royal Freemasons home (located in Moe and now called 'Baw Baw Views') also amalgamating with the not-for-profit organisation. Speaking to the decision to transfer ownership of the two homes to Respect, Craig Head, Royal Freemasons Board Chair, said: "While we are sad to be saying goodbye to our Moe and Sale communities, we are confident that under Respect's ownership and management, residents will continue to receive expert care and our staff will continue to work in a supportive environment".

As part of the merger process, Respect reached out to the home's staff, residents, as well as the Sale community more broadly, seeking nominations and input around prospectively updating each home's name.

Our nation's floral emblem, wattles lend beauty to countless areas across regional Victoria, so 'Wattle Glen' was a fantastic nomination for the

picturesque home (suggested by one of the home's residents). Not only did it garner the most survey votes, but more than 40% of the home's current residents picked it as their preferred option, giving their nod of approval for Wattle Glen to be installed as the home's new name.

The name was officially changed as part of Wattle Glen's official transfer to Respect, marking a new chapter in the home's continued service and support for families across Sale and beyond.

Steps on the path to aged care living

Before becoming a resident at Wattle Glen, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

1. Determine your eligibility

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services.

This can be organised through a doctor, social worker, or health professional.

For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on **1300 144 144**.

2. Find the right home

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste.

At Respect, we create our homes to offer something for everyone and to be as accommodating as possible. To book a tour of our homes you can contact a member of our helpful Customer Service team on **1300 144 144**.

3. Understand costs

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute.

To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which we cover below:

- Basic daily fee: This fee covers living costs, such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.



- Additional service fee: Some services are included in our Additional Services package, which incurs a mandatory additional fee. Additional Services packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

4. Apply to live at Wattle Glen

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones. Applicants may apply to multiple locations at the same time and are free to decline any offer.

5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available. You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

We're here, every step of the way

At Respect we know that choosing the right aged care home can be a daunting task. We can help with navigating the assessment process and the necessary paperwork to make your transition to residential aged care a breeze.

Contact our Customer Relationship Coordinator – Kendal Laws on: 0409255406

About Respect

"We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value."

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy is:

Everyone deserves the right to a life well-lived, with dignity and respect.

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

Our values include:

Respect Treat all people with fairness and dignity.

Integrity Be open, honest, and trustworthy.

Care Look after and protect older people and each other.

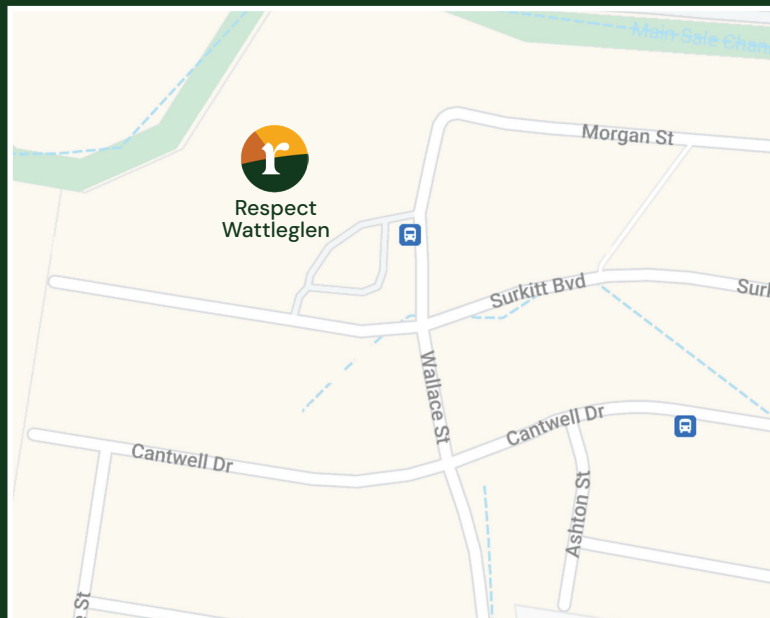
Innovation Think differently to solve problems.

Teamwork Encourage, cooperate, and build trust.

Excellence Drive quality to continuously improve.

Courage Do the right thing, even when it's difficult.

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[respect.com.au](https://www.respect.com.au)