

Welcome to  
**Wellington Views**



respect



## Welcome to Wellington Views

24 Stanfield Dr, Old Beach, TAS 7017  
(03) 6262 6000

Located on Hobart's Eastern Shore, Respect Wellington Views is home to some of the most breathtaking sweeping views of the surrounding mountains and Derwent River.

A modern, level access facility set in a delightful semi-rural area just 25 minutes from the city centre, the main area of Wellington Views is designed utilising the principles of the small household model.

At Wellington Views, we take pride in providing individual, tailored support to each resident by qualified, experienced staff, available 24 hours, seven days a week.

## Everything you need to feel at home

At Wellington Views we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Wellington Views go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

### A place to call home

With breathtaking views of the surrounding Mountains and Derwent

River, Wellington Views is named after its spectacular mountain and river panoramas. An 80-bed aged care facility designed around a cul-de-sac, divided into 12 houses, each with seven private bedrooms, private ensuites and walk-in robes.

Our specially designed memory support unit known as Harry's House has a total of 22 rooms. Each of our houses at Wellington Views enjoys a kitchen and dining area, with some houses including a spacious living room with direct access to the beautiful adjoining gardens.

### Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and people living with dementia. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured knowing there is always support when you need it.

### Comprehensive care

All of our residents at Respect Wellington Views have access to frequent visits from specialist providers including physiotherapists, podiatrists, optometrists, and visits from the hairdresser.

Our dedicated team of social care coordinators curate entertainment, events, activities, and therapies designed to inspire interest, and participation and promote better health and wellbeing.

We offer a range of activities at Wellington Views including weekly bingo, indoor bowls, happy hour parties

every Friday with music, workshop groups, walking groups, and outings to places of interest around Hobart and the Eastern Shore every month and much more.

### **Healthy and well balanced meals**

Our chefs provide delicious and nutritious meals using only the freshest of ingredients, supported by dietitians and prepared daily onsite. Our residents enjoy a wide variety of food with a seasonally rotating menu, with daily fare including three main meals and three snacks. We also accommodate all special dietary requirements

### **A sense of community**

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Wellington Views we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build meaningful friendships.

Residents at Wellington Views can enjoy the beautiful views of the gardens adjoining their rooms, with a cup of tea or coffee.

### **Staying connected**

Friends and family can visit at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

## **Our history**

St Ann's name has been synonymous with aged care in southern Tasmania for a century. The home has moved from Bellerive to New Town and finally to its current enviable location in Davey Street. The organisation has also branched out over the years, purchasing the Windermere Hostel in 2001 and constructing the St Ann's Compton Downs home in Old Beach in 1995.

The Compton Downs site was the brainchild of local MP Harry Quick, who identified a need for an aged care home in the area. The local community was rife with unemployment, so a major condition of the project was that local tradesmen and labourers would be used in the project.

Set on 16 hectares in a delightful semirural area of the Brighton Municipality, the site commands sweeping views of the surrounding mountains and Derwent River. St Ann's purchased the land from the council for the princely sum of \$1 and set about creating a unique aged care development that created several "small houses" to create a more homely, aged care experience for residents.

More recently the Royal Commission into Aged Care in Australia has strongly endorsed the small houses model, which shows the designers of this home were well ahead of their time!

With the addition of a retirement village and the expansion of residential housing nearby, the small suburb became known as Compton Downs, and the home was then re-named Wellington Views.

Respect took management of Wellington Views in 2016 and is proud to continue the home's exemplary history of care and support for residents and their families across Greater Hobart and beyond.

In September 2023, the home underwent a significant \$1,000,000 renovation. The upgrades have modernised the home's facilities, created an even warmer aesthetic environment, and ensured the home's strong culture of high-level service and support can continue for generations to come.

## Steps on the path to aged care living

Before becoming a resident at Wellington Views, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

### 1. Determine your eligibility

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services. This can be organised through a doctor, social worker, or health professional. For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

### 2. Find the right home

Everyone is different and that's why

an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

You can book a tour of Wellington Views, or any of our Respect aged care homes to allow you to speak with residents and members of staff to provide a well-rounded view of what we offer.

### 3. Understand costs

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute. To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which are explained below:

- Basic daily fee: This fee covers living costs, such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.



- Additional service fee: Some services are included in our Additional Services package, which incurs a mandatory additional fee. Additional Services packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

#### 4. Apply to live at Wellington Views

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones.

#### 5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available.

You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

### We're here, every step of the way

At Respect, we know that choosing the right aged care home can be a daunting task. We can help with navigating the assessment process and the necessary paperwork to make your transition to residential aged care a breeze.

**Contact our Customer Relationship Coordinator – Shirley Baldwin on: 0436 937 690.**

## About Respect

**“We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value.”**

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy is: **Everyone deserves the right to a life well-lived, with dignity and respect.**

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

### Our values include:

**Respect** Treat all people with fairness and dignity.

**Integrity** Be open, honest, and trustworthy.

**Care** Look after and protect older people and each other.

**Innovation** Think differently to solve problems.

**Teamwork** Encourage, cooperate, and build trust.

**Excellence** Drive quality to continuously improve.

**Courage** Do the right thing, even when it's difficult.

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**Opening Hours**  
Monday – Friday  
9 am – 5 pm

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