

Welcome to  
**Tyler Village**



respect



## Welcome to Tyler Village

320 Westbury Rd,  
Prospect Vale, TAS 7250  
(03) 6343 2757

Located in a peaceful pocket just minutes away from the heart of residential Prospect Vale, Respect Tyler Village rests in between beautiful gardens filled with lush natural greenery.

At Tyler Village, we take pride in providing individual, tailored support to each resident by qualified, experienced staff, available 24 hours, seven days a week.

## Everything you need to feel at home

At Tyler Village we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Tyler Village go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

## A place to call home

Only minutes away from the heart of Prospect Vale, near the marketplace and casino, Tyler Village is tucked away, nestled in nature-filled surroundings that soothe the soul. With six wings that house a total of 75 beds, 12 of which are dedicated to our memory support unit, each of our rooms

comes with a private ensuite and a view of the gardens. In addition to this, accommodation at Tyler Village includes modern construction, built-in wardrobes, electric beds and WIFI access in all rooms.

## Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and people living with dementia. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured knowing there is always support when you need it.

## Comprehensive care

All of our residents at Tyler Village have access to frequent visits from specialist providers including physiotherapists, podiatrists, dietitians, and an on-site hairdresser.

Our dedicated team of social care coordinators curate entertainment, events, activities, and therapies designed to inspire interest, and participation and promote better health and wellbeing. We offer a range of activities at Tyler Village including weekly bingo, indoor bowls, happy hour parties, workshop groups, walking groups, outings to places of interest, movies in the media room and much more.

## Healthy and well balanced meals

Our chefs provide delicious and nutritious meals using only the freshest of ingredients, supported by dietitians and prepared daily onsite. Our residents enjoy a wide variety of food with a four-week rotating menu, with daily fare including three

main meals and three snacks. We also accommodate all special dietary requirements.

### **A sense of community**

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Tyler Village we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build meaningful friendships.

Residents at Tyler Village can enjoy the beautiful views of the gardens via the courtyard or their rooms, with a cup of tea or coffee. Tyler Village is also regularly visited by volunteers in the community who provide chaplain services, library books and activities.

### **Staying connected**

Friends and family can visit Tyler Village at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

## **Our history**

Tyler Village, originally called St Anna's, was a private aged care hostel. St Anna's was purchased from the private owners in 1974 by the Salvation Army, developed, and residents moved there from the Salvation Army's aged care home, called Cooida.

St Anna's was renamed Tyler House in 1983 due to the public mistaking it for a Catholic home. It was named after Charles Tyler, who was Tasmania's first Salvation Army Captain.

Tyler House was renamed Tyler Village in 2003, when the new and current aged care home was built, due to the intention to also build independent living units on the site.

However, Tyler Village is still referred to as Tyler House by many locals including long-serving employees.

## **Steps on the path to aged care living**

Before becoming a resident at Tyler Village, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

### **1. Determine your eligibility**

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services.

This can be organised through a doctor, social worker, or health professional. For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

### **2. Find the right home**

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

You can book a tour of Tyler Village, or any of our Respect aged care homes to allow you to speak with residents and members of staff to provide a well-rounded view of what we offer.

### **3. Understand costs**

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute.

To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which are explained below:

- Basic daily fee: This fee covers living costs, such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both,

this cost includes the room that you will occupy.

- Additional service fee: Some services are included in our Additional Services package, which incurs a mandatory additional fee. Additional Services packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

### **4. Apply to live at Tyler Village**

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones.

### **5. Move in**

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available.

You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

## **We're here, every step of the way**

At Respect, we know that choosing the right aged care home can be a daunting task. We can help with navigating the assessment process and the necessary paperwork to make your transition to residential aged care a breeze.



Contact our Customer Relationship Coordinator – Tracey Grace on: 0499 606 609.

## About Respect

“We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value.”

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community.

Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy is: **Everyone deserves the right to a life well-lived, with dignity and respect.**

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

## Our values include:

**Respect** Treat all people with fairness and dignity.

**Integrity** Be open, honest, and trustworthy.

**Care** Look after and protect older people and each other.

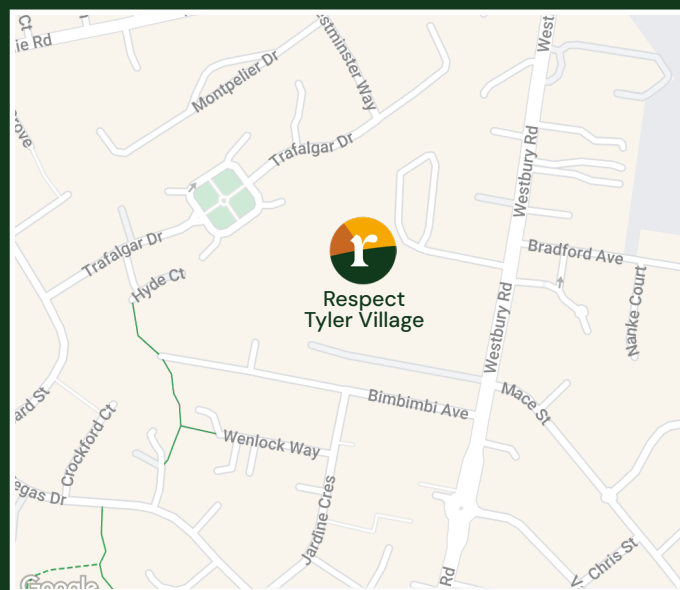
**Innovation** Think differently to solve problems.

**Teamwork** Encourage, cooperate, and build trust.

**Excellence** Drive quality to continuously improve.

**Courage** Do the right thing, even when it's difficult.

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## Opening Hours

Monday – Friday

9 am – 5 pm

320 Westbury Rd, Prospect Vale TAS 7250

(03) 6343 2757

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