

Welcome to  
**Lyrebird Village**



respect



## Welcome to Lyrebird Village

6-20 Neerim St, Drouin, Victoria, 3818

Located in the hills of beautiful West Gippsland only 90 minutes from Melbourne, Lyrebird Village is a residential home for those who can no longer manage to live at home without help.

Our 115 bed residential care facility provides a range of accommodation to suit all levels of care.

## Everything you need to feel at home

At Lyrebird Village we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Lyrebird Village go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

### A place to call home

Our living spaces at Lyrebird Village have been thoughtfully designed to surround our residents with comfort and safety.

Lyrebird Village is comprised of 115 spacious rooms including 19 specially designed rooms in 'Boronia Lower', our memory support unit. We offer both permanent or respite care, whether

that need is just help with daily tasks, assistance with personal care or 24-hour nursing care.

### Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and people living with dementia. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured knowing there is always support when you need it.

### Comprehensive care

All our residents at Lyrebird Village have access to frequent visits from specialist providers including physiotherapists, dietitians, optometrists, speech pathologists, hairdressers, pharmacists, podiatrists and counsellors.

Our dedicated team of social care coordinators curate entertainment, events and activities designed to inspire interest and participation, and promote better health and wellbeing. Trips to nearby areas of interest are made easy with a dedicated bus.

### Healthy and well-balanced meals

Our chefs provide filling, delicious and nutritious meals using only the freshest of ingredients, prepared daily on-site.

Our residents enjoy a wide variety of food with a four-week rotating menu, daily selections of seasonal fresh fruits and vegetables and a menu that reflects the cultural demographics of the facility.

Along with two menu options for lunch and dinner you will enjoy a continental breakfast daily which features cooked



breakfast options. This accompanies drinks services throughout the day including delicious snacks and bakes prepared by the kitchen.

### **A sense of community**

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Lyrebird Village, we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build fruitful friendships.

Becoming a resident at Lyrebird Village does not mean severing ties with your existing lifestyle. Maintaining community involvement is something that we support and is a big part of the life at Lyrebird Village. We encourage our residents to be as actively involved as they wish to be whilst everyone's personal space is respected. We own and operate three mini-buses on regular outings and drives throughout the district and to attend special events or occasions.

### **Staying connected**

Friends and family can visit Lyrebird Village at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends.

Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

## **Our history**

Lyrebird Villages for the Aged developed from a meeting between a group of interested citizens and representatives of the Baw Baw Shire Council in Mid-1973. The "Committee of Management of Lyrebird Villages for the Aged" was appointed by Council in 1974 and was charged with the provision of accommodation for aged people. The name "Lyrebird" was an obvious choice, the lyrebird being the emblem of the Shire of Baw Baw.

With generous support from individuals and community groups, the Committee's first project was the construction of six self-contained units in Sinclair Street, Drouin, which were officially opened in November 1976, bearing the name "Acacia Lodge".

In 1981, the Committee's second major project was the construction of "Lyrebird Village", a hostel comprised of 33 rooms and 2 staff units. In April 1982, the first residents took up occupancy. In February 1991, "Lyrebird Village" was extended with the addition of another 11 rooms and ancillary facilities.

In 2004, Lyrebird Village opened a new 17-bed unit (Dementia specific). In 2011, Lyrebird Village commenced a major capital works development for 51 new high care beds. Lyrebird Villages now has the capacity to offer 115 residential beds.

Like many other Respect homes, the ongoing success of Lyrebird Village has been greatly assisted by the financial and other practical support from community groups, service clubs and individual people who have an interest in the services it provides.

The Committee was fortunate to have had the support of the Drouin Auxiliary of Lyrebird Villages for the Aged, who, over a span of 18 years, raised almost \$100,000 to assist in the provision of new buildings, equipment and furnishings.

## **Steps on the path to aged care living**

Before becoming a resident at Lyrebird Village, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

### **1. Determine your eligibility**

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services. This can be organised through a doctor, social worker, or health professional.

For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

### **2. Find the right home**

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at

Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

You can book a tour of Lyrebird Village, or any of our Respect aged care homes to allow you to speak with residents and members of staff to provide a well-rounded view of what we offer.

**Contact our Customer Relationship Coordinator – Sherri-Lee Jansson on: 0492 069 580.**

### **3. Understand costs**

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute. To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which we cover below:

- Basic daily fee: This fee covers living costs such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.
- Additional service fee: Some services are included in our Additional Services package, which incurs a mandatory additional fee. Additional Services



packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

#### 4. Apply to live at Lyrebird Village

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones. Applicants may apply to multiple locations at the same time and are free to decline any offer.

#### 5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no available vacancies, we'll let you know when a space becomes available. You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

### We're here, every step of the way

At Respect, we know that choosing the right aged care home can be a daunting task.

We can help with navigating the assessment process and the necessary paperwork and documentation to make your transition to residential aged care a breeze.

Contact our Customer Relationship Coordinator – Sherri-Lee Jansson on: 0492 069 580.

## About Respect

**"We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value."**

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy remains: everyone deserves the right to a life well-lived, with dignity and respect.

Our organisation is constantly growing and with 20 homes, 1,300 residents and 1,700 employees spanning three states, we know what it takes to provide exceptional care to older Australians.

### Our values include:

**Respect** Treat all people with fairness and dignity.

**Integrity** Be open, honest, and trustworthy.

**Care** Look after and protect older people and each other.

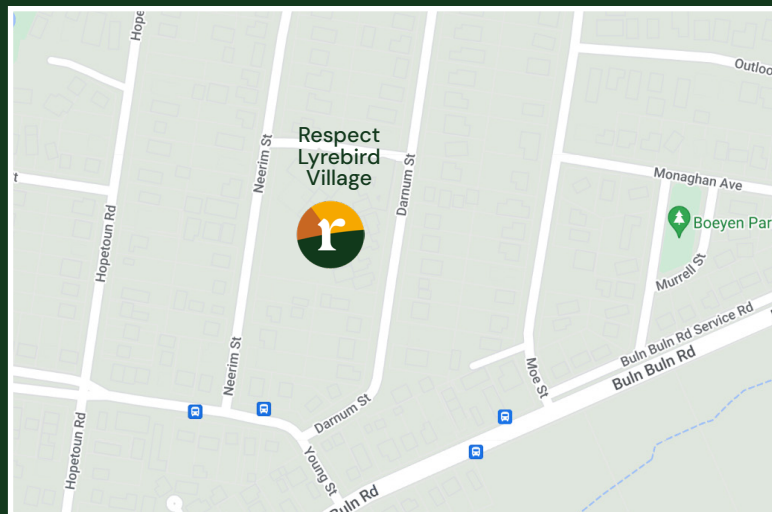
**Innovation** Think differently to solve problems.

**Teamwork** Encourage, cooperate, and build trust.

**Excellence** Drive quality to continuously improve.

**Courage** Do the right thing, even when it's difficult.

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**Opening Hours**  
Monday – Friday  
9 am – 5 pm

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