

Welcome to Avonlea



respect



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72 Macpherson St, Nhill, VIC 3418
(03) 5391 1348

Located in the tranquil residential town of Nhill, Avonlea is a sunny and welcoming home with a rich history of community and innovation. With a rich history in Nhill, Respect Avonlea specialises in providing excellent care in motel style accommodation.

We take pride in providing individual, tailored support to each resident by qualified, experienced staff, 24 hours, seven days a week.

Everything you need to feel at home

At Avonlea we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Avonlea go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

A place to call home

All our living spaces at Avonlea have been thoughtfully designed to surround our residents in comfort and safety. Using a motel model of construction with sophisticated yet simple aesthetics, Avonlea is a serene home with a 45-bed capacity. It features an open plan design with large corridors and a welcoming courtyard.

Each of the wings at Avonlea are joined by a verandah allowing for ample sunlight and a wonderful view of the gardens. For comfort and convenience, each of our room options includes an ensuite.

Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured, knowing there is always support when you need it.

Comprehensive care

All our residents at Respect Avonlea have access to frequent visits from specialist providers including visiting rural doctors, physiotherapists, podiatrists, audiologists, dietitians, speech pathologists and a weekly visit from the hairdresser. For those who find solace in spirituality, church services are available and for those who enjoy live music, we have regular visits from registered music therapists.

Our dedicated team of social care coordinators curate entertainment, events, activities, and therapies designed to inspire interest, and participation and promote better health and wellbeing. Trips to nearby areas of interest are made easy with dedicated bus and vehicle options. We value the feedback provided by our residents, which is why at Avonlea, residents will tell us what kinds of activities they like during our bi-monthly meetings. This helps our team organise a wide variety of activities that they are sure to enjoy.

Healthy and well-balanced meals

Our chefs provide delicious and nutritious meals using only the freshest of ingredients, prepared daily on-site. Our residents enjoy a wide variety of food with a seasonally rotating menu, with daily fare including three main meals and three snacks.

A sense of community

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Avonlea, we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build genuine friendships.

Residents are more than welcome to hop on the bus or go out for lunch or do a bit of group shopping during one of our organised trips.

Becoming a resident at Avonlea does not mean severing ties with your existing lifestyle. Maintaining community involvement is something that we support and is a big part of the life here. We encourage our residents to be as actively involved as they wish to be whilst everyone's personal space is respected.

Staying connected

Friends and family can visit at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

Our history

In 1959 the Apex Club of Nhill was surveyed to establish the need and community support for a home for aged care residents in Nhill and the surrounding district. The survey results demonstrated a significant level of enthusiasm and a positive attitude towards the concept and a community meeting was subsequently convened.

To help bring the vision to life, the committee received a donation of three thousand five hundred pounds from Mrs Ruben Anderson during the development of the home's first stage. To honour this significant contribution, Avonlea is named after her and her husband.

Although the planning of the home commenced immediately, the committee was faced with considerable challenges due to a lack of relevant expertise and comparable facilities in the area which could provide guidance.

However, a recently completed motel in Nhill, with well-appointed rooms, ensuites and a courtyard caught the imagination of the committee. It was decided to utilise this concept for the design of the hostel and an architect sympathetic to this idea was engaged. The 'motel type' design has remained a feature of the hostel throughout the various stages of development.

The successful management of the initial logistics of constructing, furnishing, and staffing the hostel represented a great community achievement. All residents' rooms were endowed by clubs, organisations, and individual members of the community.

Avonlea is proud and grateful to acknowledge the continued support and assistance of the community over the forty years since its inception. Indeed, the gifts and many large endowments have, except from one other fundraising drive since the original community meeting, provided Avonlea with the strong financial position it enjoys today.

Steps on the path to aged care living

Before becoming a resident at Avonlea, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

1. Determine your eligibility

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services.

This can be organised through a doctor, social worker, or health professional.

For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

2. Find the right home

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right

aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

To book a tour of our homes you can contact a member of our helpful Customer Service team on 1300 144 144.

3. Understand costs

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute.

To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which we cover below:

- Basic daily fee: This fee covers living costs, such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.
- Additional service fee: Some services are included in our Additional Services package, which incurs a



mandatory additional fee. Additional Services packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

4. Apply to live at Avonlea

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones. Applicants may apply to multiple locations at the same time and are free to decline any offer.

5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available. You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

We're here, every step of the way

At Respect we know that choosing the right aged care home can be a daunting task. We can help with navigating the assessment process and the necessary paperwork to make your transition to residential aged care a breeze.

Contact our friendly Customer Relationship Consultant to set up an in-home consultation:
1300 144 144

About Respect

"We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value."

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy is: **Everyone deserves the right to a life well-lived, with dignity and respect.**

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

Our values include:

Respect Treat all people with fairness and dignity.

Integrity Be open, honest, and trustworthy.

Care Look after and protect older people and each other.

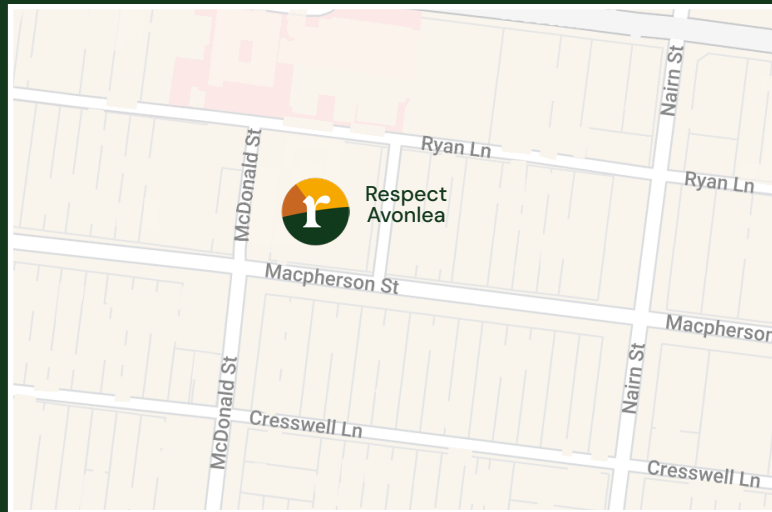
Innovation Think differently to solve problems.

Teamwork Encourage, cooperate, and build trust.

Excellence Drive quality to continuously improve.

Courage Do the right thing, even when it's difficult.

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Opening Hours

Monday – Friday

9 am – 5 pm

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