

Welcome to Alcheringa



respect



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2/14 Boree Dr, Swan Hill, VIC 3585
(03) 5032 9169

Surrounded by stone fruit and citrus trees, Alcheringa is a warm, welcoming, and compassionate home nestled at the peaceful edge of Swan Hill and the Murray River.

We take pride in providing individual, tailored support to each resident by qualified, experienced staff, 24 hours, seven days a week. With a rich history in Swan Hill, Respect Alcheringa specialises in services for those in need of assistance with everyday living, declining health, or dementia.

Everything you need to feel at home

At Alcheringa, we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Alcheringa go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

A place to call home

All our living spaces at Alcheringa have been thoughtfully designed to surround our residents with comfort and safety. A modern construction with rustic features, Alcheringa houses 45 spacious rooms in Sunnyside Lodge, a three-wing residence area and 30

secure, specially designed rooms in the memory support unit on the opposite end in our Honeybee Lodge. In addition to accommodation, Alcheringa houses a hairdressing salon, a naughty and nice cafe, and a chapel for those who find solace in spirituality.

Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and dementia. With personal care assistants to assist with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured knowing there is always support when you need it.

Comprehensive care

All our residents at Alcheringa have access to frequent visits from specialist providers including GP clinics, physiotherapists, dietitians, optometrists, speech pathologists and podiatrists. Our dedicated team of social care coordinators curate entertainment, events, activities, and therapies designed to inspire interest, and participation and promote better health and wellbeing. Trips to nearby areas of interest are made easy with a dedicated bus.

Healthy and well-balanced meals

Our chefs provide filling, delicious and nutritious meals using only the freshest of ingredients, prepared daily on-site. Our residents enjoy a wide variety of food with a four-week rotating menu, daily picks of seasonal fresh fruits and vegetables and a menu that reflects the cultural demographics of the facility. The daily fare at Alcheringa includes three main meals and three snacks.

Residents who wish to indulge can do so via our naughty and nice cafe or with a few treats from the lolly trolley organised by our social care team.

A sense of community

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Alcheringa, we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build fruitful friendships. With a location near town and a rich history in Swan Hill, we take pride in extending our involvement with the greater local community.

Staying connected

Friends and family can visit Alcheringa at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

Our history

Formed in 1959, the Alcheringa Home Society Committee undertook fundraising activities intending to raise the local contribution to match a government grant for the provision of accommodation for senior citizens in Swan Hill.

The Committee's aims were eventually fulfilled, and the first residents were admitted in December 1976. The official opening of Alcheringa was

on Saturday 7th October 1978. In 1984, the Alcheringa Committee conducted a further fundraising appeal to extend the hostel to 74 apartments.

The Committee faced another challenge when Alcheringa needed to build a new facility to remain accredited with the new government requirements. In 2005, Alcheringa planned and built a new 74-bed facility in 2007 with the help of architects from the Stonehenge Group.

In May 2008, Alcheringa moved to the new purpose-built facility in Boree Drive, Tower Hill. The official opening was held on April 26, 2008.

In January 2009, Alcheringa commenced the first stage of their retirement village, Swan Hill Village, located adjacent to the aged care facility. The initial stage of development of the Village is called Belah Mews. It consists of 33 units of various styles and sizes and its own Leisure Club.

In 2014, the Board of Alcheringa voted for the facility to join Respect Aged Care's portfolio to ensure that they could continue to provide excellent care with the added support and funds of a larger specialist aged care provider.

In 2020 the home underwent a major refurbishment throughout, with a modern interior design treatment and an additional room added to take the total to 75 rooms.

Steps on the path to aged care living

Before becoming a resident at Alcheringa, it's important for you and your loved ones to have an open, honest discussion about your

needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

1. Determine your eligibility

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services. This can be organised through a doctor, social worker, or health professional. For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

2. Find the right home

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

You can book a tour of any of our Respect aged care homes to allow you to speak with residents and members of staff to provide a well-rounded view of what we offer. To book a tour of our homes you can contact a member of our helpful Customer Service team on 1300 144 144.

3. Understand costs

Your own personal circumstances and financial situation will influence the amount you pay for an aged care

facility. The Government determines how much you pay or may be required to contribute. To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which we cover below:

- Basic daily fee: This fee covers living costs, such as meals, electricity, and laundry.
- Means-based fee: This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- Accommodation payment: Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.
- Additional service fee: Some services are included in our Additional Services package, which incurs a mandatory additional fee. Additional Services packages are offered in selected Respect Aged Care homes, for a full list of services and their estimated costs, please contact us.

4. Apply to live at Alcheringa

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones. Applicants may apply to multiple locations at the same time and are free to decline any offer.



5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available. You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

We're here, every step of the way

At Respect, we know that choosing the right aged care home can be a daunting task. That's why our qualified and professional staff are experts in aged care and here to help guide and support you through the process. We can help with navigating assessment processes and the necessary paperwork and documentation to make your transition to residential aged care a breeze.

Contact our friendly Customer Relationship Consultant to set up an in-home consultation: Amy O'Bryan
0427 157 144

About Respect

"We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value."

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging.

Headquartered on the northwest coast of Tasmania, our philosophy is: **Everyone deserves the right to a life well-lived, with dignity and respect.**

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

Our values are:

Respect: Treat all people with fairness and dignity.

Integrity: Be open, honest, and trustworthy.

Care: Look after and protect older people and each other.

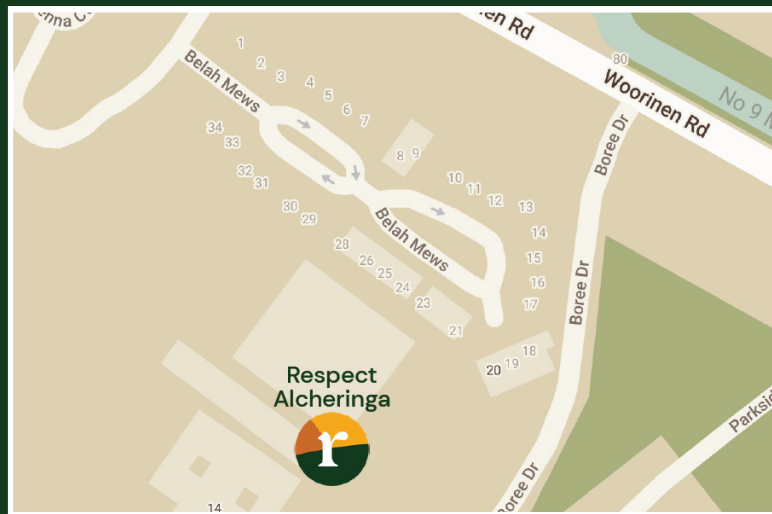
Innovation: Think differently to solve problems.

Teamwork: Encourage, cooperate, and build trust.

Excellence: Drive quality to continuously improve.

Courage: Do the right thing, even when it's difficult.

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Opening Hours
Monday – Friday
9 am – 5 pm

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[respect.com.au](https://www.respect.com.au)